

PRIVACY POLICY

1. APPLICABILITY:

This Privacy Policy applies to all of the services offered by Lextrum Legal Education Services and its affiliates, and services offered on third-party sites, such as advertising services. This Privacy Policy doesn't apply to services that have separate privacy policies that do not incorporate this Privacy Policy.

2. THIS POLICY DOES NOT APPLY TO:

- The information practises of other companies, consultants or organisations that advertise our services;
- Services offered by other companies or individuals, including products or sites that may include Lextrum Legal Education Services services, be displayed to you in search results, or be linked from our web pages/ mobile application.
- Information practises of the Affiliating University or Organization recognizing your course, if any.

3. COLLECTION OF YOUR INFORMATION:

Details of information we collect as you access our website and or use our services through various electronic media including our websites, social media platforms, youtube channels, and mobile applications:

a) We collect information to provide better services to all our users — from figuring out basic stuff like which language you speak, or which YouTube videos you might like. When you register for any webinar, bootcamps or course(s) and or create a registered account on Lextrum Legal Education Services portals, you provide us with personal information that includes your name, phone number, email address, residential postal address, and payment information in order to identify, and execute a legally enforceable contract to provide you required services.

b) Following data might be collected, preserved and used by us for specific purposes only to provide you intended services obtained by you:

- Name
- Age
- Postal address(s)
- Electronic mail address

- Phone number
- Educational qualification(s)
- Curriculum vitae
- Mode of Payments
- Visitors IP Data
- Date and time of website visit
- Pages visited and navigation on the website
- Browser being used
- County of accessing website
- Language of the browser being used
- Projects and Assignments submitted
- Feedbacks

c) Even if you do not register for any of the courses or webinars or bootcamps, you might choose to provide us with information — like an email address to receive updates about our services and newsletters.

d) All content that you create, upload, or receive from others using your user account(s) are preserved for a period of 6 months from discontinuation or due completion of our services.

e) We collect information about the apps, browsers, and devices you use to access various Lextrum legal Education Services Platforms, Seminars, Classes, Mentoring Sessions and other services which help us provide features like automatic product updates. Device details we collect to provide verified access to our service portals.

f) The information we collect includes unique identifiers, browser type and settings, device type and settings, operating system, mobile network information including carrier name and phone number, and application version number. We also collect information about the interaction of your apps, browsers, and devices with our services, including IP address, crash reports, system activities with date and time.

4. COLLECTION OF SENSITIVE DATA:

We do not collect any of your bank or card related information that you are required to provide at the time of making online payments or registrations. However, the third party service providers being the payment gateway obtaining online payments and or financial institutions providing an educational loan may collect and preserve your financial data as per their own requirements and regulations.

5. USE OF DATA COLLECTED:

Your data is shared with third party service providers, logistics partners, associates and independent contractors after signing proper non-disclosure agreements, only for the purpose of providing you with complete service experience.

7. COOKIES:

Cookies are used to solely provide you complete user experience on the website and or the mobile application. No cookies used to collect any personal information.

8. RETENTION OF PERSONAL DATA:

We retain your Personal Data for a maximum period of 8 years for the purposes for which it was collected. The length of time to retain Personal Data depends on its use and being compliant with applicable laws, to establish, exercise, or defend our legal rights. Further, we may also delete your data prior to completion of the period of retention, once the purpose of such collection remains fulfilled.

9. UPDATING THE PRIVACY POLICY:

We may update our Privacy Policy from time to time.

10. GRIEVANCES:

Please write to contact@thelawlearners.com to resolve any grievances and or to report infringement.

Terms and Conditions

This indenture documenting your terms of use of various Lextrum Legal Education Services services and or courses is a legally binding agreement executed by click -wrap contract between you, (hereinafter referred to as the “user” or “you”) and Lextrum Legal Education Services.

The website www.thelawlearners.com or any derivative web pages thereof and Mobile Applications, Online Communities, Closed Groups or Social

Platforms including but not limited to Facebook, Instagram, Twitter etc. (hereinafter collectively referred to as the “Platform”) any information contained therein, and listed services and other materials contained therein are provided by Lextrum Legal Education Services. Any services obtained from Lextrum Legal Education Services through its portals and applications or otherwise are governed by these Terms of Use.

To obtain any of the Lextrum legal Education Services services you are required to read and agree with these Terms of Use, Privacy Policy, Refund Policy and other policies implemented and published on the Platform from time to time or any amendments thereof (collectively referred to as the “Terms”). By accepting these Terms in any manner or accessing the website, you consent, agree, and undertake to abide, be bound by and adhere to these Terms and if you do not agree to these Terms of Use, you are not entitled to avail of/use the Programs and any use thereafter shall be unauthorised use of Lextrum legal education services Services.

Each Course may have a separate set of terms dealing with refunds, and payments applicable for such specific courses.

ACADEMIC PROGRAMME CONTENT, DELIVERY & DURATION

- a. The certificate courses shall comprise of textual/video materials/exams and/or other components as decided by the course provider or any university or institution that offers the course.
- b. The content of the course shall be delivered online through email and shall remain with the course taker indefinitely.
- c. Unless specifically allowed, the online content may not be available for download or in hard printed copy, although you may keep your browser tab open for accessing it offline. Some of the material may be made available for a price to be declared if there are enough takers for the same. However, checklists, flowcharts or other actionable documents shall be available in a downloadable and printable form.
- d. The student will use the course for personal use, and will not share the same with anyone else. Any public dissemination of course material will be a violation of copyright of the course provider.
- e. The student can take the exam any time as stipulated by the course provider or the university involved. In case they do not pass the exam and have to take a reexam or reassessment is required, they may have to make a payment if required by the course provider or the University. Number of re-exams may be limited as per discretion of the University or course provider.
- f. University or course providers can adopt such procedures, rules and regulation at any point of time during the course which might be

necessary to maintain academic standards and to ensure secure delivery of content, even though it might adversely affect an individual or a certain group of students.

ADMISSION

Students must meet the criteria specified by the course provider or University before enrolling. If they enrol when they do not match the criteria, whether their fees will be refunded or not will depend on the practices and policies of the respective university, institution or course provider. In case of any dispute, the student agrees to take such disputes up directly with the university, institute or course-provider involved.

AWARD OF CERTIFICATE

A student shall be awarded the Certificate if;

- (a) He/She has enrolled himself/herself has undergone the course of studies, completed the examination as specified in the curriculum within the stipulated time and secured the minimum marks or the grade specified for a course, and
- (b) There are no dues outstanding in his/her name.

PUBLICATION OF ASSIGNMENTS

You are free to publish any of the course work or assignment that you have written yourself and is an original work in any online or offline publication provided that you specify that the article was produced as a part of the course in concern and a web link of the course is provided along with such clarifications. This will help us to establish that you have submitted original work for assignment and not re-submitted your previous work and also help in enhancing the stature of the course. It will also help to increase the prestige of the platform and the course itself.

REFUNDS

The course or workshop fees are not refundable once admission is confirmed. In deserving cases we can give some credits that can be used within our portal at our discretion. In case of any difficulty or feedback, please write to our support team.

BOOKING FEES

Any kind of booking fees are non refundable.

SEXUAL HARASSMENT

Lextrum Legal Education Services strictly follows the guidelines laid down under The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 in a gender neutral manner and any act of sexual harassment in the class room or on the chat groups , on any online platforms or during any interactions under the course requirements will be strictly dealt with and you may reach out to the Internal Complaint Committee or any of its members, to redress any such incidents.

JURISDICTION

All disputes arising out of these terms and conditions and use of Lextrum Legal Education Services or the Courses, the courts in Varanasi, Uttar Pradesh shall have exclusive jurisdiction in exclusion of all other courts.

REMOVAL OF DOUBTS

Notwithstanding anything stated in this Regulation for any unforeseen issues arising, and not covered by this regulation, or in the event of differences of interpretation, the CEO of Lextrum Legal Education Services may take a decision as he/she may deem fit. The decision of the CEO shall be final.

AMENDMENTS

Notwithstanding anything contained herein, Lextrum Legal Education Services may amend and implement the rules, whenever required, in the interest of maintaining the standard of academics and any process related to admission or delivery of content and you shall be governed by such rules and regulations so implemented from time to time.

DISCLAIMER

Lextrum Legal Education Services is NOT a university, and it is not affiliated with the Bar Council of India. We offers various skill-based online courses and is also acting as a service provider for various Institutes, International universities, governmental authorities, NGOs, and corporates, etc. being its Educational Partner for specific courses, as it may have been specified in the course details.

GRIEVANCE OFFICER

E-mail to info@thelawlearners.com

Refund Policy

Course fee paid on LawSikho is not refundable as a general rule. However, we may introduce an exception to this, only for a limited time and only for some courses from time to time.

The problem with providing a course fee refund is that all courses are run as a batch and therefore we admit a limited number of students in each batch. If a person leaves in the middle, it becomes very troublesome for us to fill the vacancy in that batch.